

Refund Policy

Overview

If within 30 days following the signup date we did not meet expectations described in your agreement, we are going to give you a full refund. We are dedicated to customer satisfaction and we're always here to fulfill your needs. If the service we provided did not meet objective expectations or is not in line with our Terms of Service, you will get your money back.

Procedure

Step 1

Inform your account manager or any other lawful representative of G4h Consulting, within the first 30 days, starting from your initial payment, that you are requesting a refund. Please, specify the reason why you are requesting a refund, along side any screen shots, documentation or other facts supporting your claim.

Step 2

You will be contacted by a member of G4h Consulting within 48 hours regarding the outcome of your refund request. Note: In case your refund request has been accepted your refund will be processed with 10 days of the confirmation email. If the payment was made directly through a credit card we will process your refund back to the card you provided, however it might take up to 3 business days for the funds to be returned to your bank account

Limitations

1. You are not eligible for a refund if expectations described in the agreement were met in full. However, if we did not provide the promised results and/or service you will be getting your money back. Also, if you are not contacted by your account manager within 1 business day upon signing up, you are eligible for a refund.
2. You have to do let us know that you're not satisfied with the results of the service within 30 days of your sign-up date, and if we do not reach our goals, you will be eligible for a refund.
3. If you have at any point used different services for non-organic growth (such as purchasing fake followers), you will not be eligible for a refund. Bots have a negative impact on engagement and may prevent us from measuring legitimate organic growth on your profile.
4. Please keep in mind that we grow profiles organically and as such can offer no guarantees about our projected results if your profile is just starting out (meaning that you have less than 150 followers). In this case, you will not be eligible for a refund, as we have to take things slowly until the page takes off and gains some traction. We would still love to provide high quality service and as such, you will be given some additional options in order to reach our goals!